

Maegan Reinhardt, M.S. CCC-SLP

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Education

Ph.D. in Human Development and Family Studies (Anticipated 2026)

Virginia Tech

M.S. in Speech-Language Pathology (2012)

Vanderbilt University

B.A. in Spanish and English, *summa cum laude*, Honors in English (2009)

Minor in Latino and Latin American Studies

McDaniel College

Research Interests

- Use of language-based interventions to support development of mathematical and other cognitive skills
- Childhood language use in technology contexts
- Early childhood use and comprehension of narrative structures and temporal concepts
- Acquisition of cognitive skills in bilingual children

Research Experience

Virginia Tech

Graduate Research Assistant | August 2023 – Present

Learning and Development Lab

Supervising Researcher: Caroline Hornburg, PhD

Teaching and Mentoring Experience

Virginia Tech

Graduate Teaching Assistant | August 2023 – Present

Course: Human Development 1

Supervising Professor: Koeun Choi, PhD

Presence

Clinical Account Manager | January 2021 – March 2022

- Advised educators in clinical decision-making to implement interventions for school-aged children
- Coached special education providers in building professional relationships and problem-solving

Lynchburg City Schools

Speech Pathology Coordinator | July 2020 – January 2021

Special Education Department Chair | July 2020 – January 2021

- Mentored new special education providers, including coaching on problem-solving, peer relations, and professional knowledge
- Peer-reviewed evaluations and treatment plans, including discussing with the treating speech pathologist any discrepancies with department policy and clinical best practices

Vanderbilt University

Teaching Assistant, Spring 2012

Course: Anatomy and Physiology of Hearing and Speech Mechanisms

Supervising Professor: Ralph Ohde, PhD

- Prepared lab materials and assisted with lab activities, including human cadaver dissection
- Reviewed material with graduate level students and graded student assignments

Honors, Awards, and Scholarships

American Speech-Language-Hearing Association (ASHA)

- Award for Continuing Education (ACE), Awardee, 2021

Vanderbilt University

- U.S. Department of Education, Personnel Preparation Grant: Enhancing the Preparation of Speech-Language Pathologists to Collaboratively Address the Language and Literacy Needs of Children with Disabilities, Funded Trainee, 2010-2012
- Meharry-Vanderbilt Alliance, Interdisciplinary Clinical Case Conference, Winning Team Leader, 2012

McDaniel College

- Phi Beta Kappa, Member, 2010 to present
- McDaniel Transfer Scholarship, 2008-2009
- Carroll County Student Grant, 2008-2009

Presentations

Reinhardt, M. (2011, October). *Visualizing and Verbalizing*. Vanderbilt University Clinical Case Conference: Hearing and Speech Sciences. Nashville, TN.

Reinhardt, M. (2011, March). *Treating Bilingual Children: Challenges and Strategies*. Vanderbilt University Clinical Case Conference: Hearing and Speech Sciences. Nashville, TN.

Related Professional Experience

UnitedHealthcare

Proposal Writer | March 2022 – Present

Create compelling, persuasive responses to requests for proposals to demonstrate the value of quoted products to potential customers. Collaborate effectively with subject matter experts to meet tight deadlines.

Most Notable Accomplishment

- Earned 99.96% average quality evaluation by strategically presenting information to align with values and priorities of potential customers.

Presence

Clinical Account Manager | January 2021 – March 2022

Consulted with educators and school administrators to support effective interventions and legislative compliance. Led client interviews to identify site-specific adaptations for successful special education services via telepractice.

Notable Accomplishments:

- Developed processes and procedures in a Pilot program that revised the clinical account manager role, resulting in improved educator experiences and 50% increase in utilization of educator availability to serve students.
- Led peers in adopting the revised clinical account manager role, including leading training sessions and writing operating procedures for the new role.

Lynchburg City Schools

Case Manager: Speech-Language Pathology | August 2017 – January 2021

Speech Pathology Coordinator | July 2020 – January 2021

Special Education Department Chair | July 2020 – January 2021

Collaborated with educators and parents in English and Spanish to differentiate instruction and support acquisition of academic skills in children from pre-K to 8th grade. Managed implementation of department-level improvement initiatives. Led department meetings and trainings. Created and delivered presentations on evidence-based instruction.

Notable Accomplishments:

- Led two professional teams (district-level speech pathology team and building-level special education team) in a successful pivot to implement telepractice while adhering to state and federal special education requirements.
- Increased efficacy of classroom instruction by implementing a response-to-intervention (RTI) procedure to provide students with tiered levels of support before initiating a referral for special education evaluation.
- Increased timeliness and quality of documentation by designing a training program on IDEA guidelines, creating checklists and templates to guide team members, and coordinating a peer review system.
- Managed multiple projects and teams to meet 100% of deadlines for over three years.

Speech Therapy Solutions, LLC

Owner, Speech-Language Pathologist | July 2017 – July 2020

Evaluated children's communication skills using caregiver interviews and standardized and dynamic assessments. Developed individualized interventions to support language development. Created educational materials for families and service providers, including web pages, letters, and brochures.

Notable Accomplishments:

- Earned over 95% positive customer satisfaction by communicating clearly with clients regarding their expectations, goals, and provision of services.
- Generated at least one professional referral per month and at least one direct customer lead per week.

Centra Autism and Developmental Center

Speech Pathologist III | September 2016 – August 2017

Evaluated and treated children ages 2 to 16 with communication needs secondary to Autism, Down Syndrome, and developmental delays. Coached families to implement in-home interventions. Collaborated with psychologists, occupational therapists, counselors, behavior analysts, and physicians.

Notable Accomplishments:

- Improved efficiency and outcomes of therapy services by developing a program to provide social skills and pragmatic language intervention in small groups, rather than on an individual basis.
- Increased relevance of services by initiating multi-disciplinary collaboration.

CompHealth

Travel Speech Pathologist | July 2014 – September 2016

Evaluated and treated children with communication disorders in underserved rural and urban communities. Adapted quickly to new professional environments at the start of each new assignment (every 8-13 weeks). Coached caregivers in English and Spanish on strategies for supporting language development at home.

Notable Accomplishments:

- Increased validity of baseline and progress measures at the department level in multiple facilities by implementing the use of objective measures.
- Increased independence of new team members by designing training materials, including checklists for procedures, flowcharts to aid in clinical decision-making, and a training program for clinical evaluations.

The Ohio State University Medical Center

Speech Pathologist | December 2013 – July 2014

Evaluated and treated adult and pediatric patients with voice and swallowing disorders secondary to head/neck cancer, laryngo-pharyngeal reflux, vocal cord dysfunction, and general voice disorders. Coached adults and children in healthy respiratory and voicing techniques. Provided pre- and post-operative education and counseling for total laryngectomy patients.

Notable Accomplishments:

- Improved patient comprehension of clinical information by creating educational materials.
- Increased staffing efficiency by creating a rotation system for coverage of after-hours patients.

Atlanta Veterans Affairs Medical Center

Speech Pathology Clinical Fellow | September 2012 – September 2013

Provided inpatient (ICU and acute care) and outpatient diagnostic and treatment services to veterans with head/neck cancer, dysphagia, tracheostomies, dysarthria, aphasia, and traumatic brain injuries. Created and implemented engaging language and cognitive rehabilitation treatment programs for patients following strokes and traumatic brain injuries.

- Increased appropriate consults to speech pathology by developing and conducting multimedia presentations for residents and nursing staff.
- Decreased patient wait times from 30-120 minutes to 5-15 minutes by collaborating with multiple departments to optimize relevant processes.

Certifications, Licensure, and Professional Affiliations

- American Speech-Language-Hearing Association (ASHA), Certificate of Clinical Competence, 2013 to present
- Virginia Department of Health Professions, Licensed Speech-Language Pathologist, 2013 to present
- Speech-Language-Hearing Association of Virginia, Member, 2020 to present